

J I J E SCIENTIFIC SERVICE

2023

Installation

Maintenances

Compliance

Method related application Service



Highlights

One of the main duties and contributions of JIJE is to provide and deliver qualified installation, maintenance, compliance, and method related application services for Analytical, Life Science and chemical laboratories in Ethiopia and East Africa. Our organizational capability, the composition and qualification of our staff with established system make us ability to provide quality service that required in the industry, which dominantly required higher level scientific knowledge and skill.

Our service includes installation, maintenance (preventive and corrective), compliance service (installation, Operational & performance qualification) and method base application service that consists method maintenance, method development, method implementation and method optimization. We will give you an effective technical service that will improve your laboratory's efficiency. We will have a service level agreement between your company and JIJE that establishes based on your need.

We are connected with worldwide nominated manufacturer of Analytical, Chemical and Life science equipment, where the real sciences, technologies, software and application are come together to make the products that change the quality of life being.

Our connection is your strength

JIJE is striving and planning to fill the gaps of these services and contributes our role to the current prosperity pathway of the Nations.

Professional Services that Move Your Scientific work to higher level of performance.

We are scientists. We are in analytical and life science laboratories. JIJE is the first and foremost a laboratory solution provider company with over 20 Plus years of laboratory operations experience. We take pride in the work accomplished and offer you an unmatched level of service and support nationwide.

Experience the JIJE difference

OUR SERVICE RANGE

Installation Service

Based on the manufacturer installation procedures we will perform installation service for high end laboratory instruments by qualified service engineers who obtained training at training facilities of the manufacturers.



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Facilities, Laboratory Relocation

We partner with you to holistically understand your lab's unique needs and create a tailored, comprehensive relocation plan around your precise laboratory workflows.

From start to finish your move is managed to ensure minimal downtime.

Maintenance & Repair Service

Avoid expensive downtime and achieve the precision you need with laboratory instrument maintenance and repair. Keep ahead of challenges and operate with efficiency.

Experience the Convenience of Unbiased Multi-Vendor Support

With original equipment manufacturer (OEM) traceable training across various analytical instrument and laboratory equipment manufacturers, and broad range of service options, JIJE is your best choice to resource for laboratory maintenance and repairs.

You can trust JIJE delivers the level of service, support, and ongoing product knowledge that you need to keep your lab instruments in peak condition.

Some of the OEMs we service include Agilent Technologies, Buchi, Daihan, Metrohm

Service Options

Keep your lab up and running. JIJE Scientific offers a variety of customizable options. With full service contracts, a dedicated JIJE resource or time and materials arrangements, we provide you with the right service option to best meet your business needs.

1) Service Agreement: Traditional service contracts include maintenance, repairs and qualification options. All of our plans are supported by OEM traceable trained technicians and include same day remote support and 48-hour emergency response times.

2) Dedicated Resource: JIJE Scientific instrument service technician remains onsite at your location to oversee daily maintenance and routine service. We also offer training and trouble-shooting tips to end users and respond to repairs immediately. An excellent option for larger laboratories looking to consolidate vendors and ensure maximum up time.

Find the Right Service Coverage for Your Laboratory

Whether you want complete service coverage included to supply parts and consumables or covered repairs at a fixed annual price, JIJE will provide a convenient and specific service plan that suits your needs.



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List of Instruments that JIJE Deliver Technical Service

• Multi-vender Products

- Gas Chromatography with standard detector and -Mass Spectrometry
- Liquid Chromatography with standard detector -Mass Spectrometry
- UV-Vis Near-Infrared Spectrophotometer (UV-Vis-NIR)
- Fourier Transform Infrared Spectroscopy (FTIR)
- Fluorescence Spectroscopy
- Atomic Absorption Spectrometry (AAS)
- Inductively Coupled Plasma-Optical Emission Spectrometry (ICP-OES)
- Inductively Coupled Plasma-Mass Spectrometry (ICP-MS)
- Agilent Microwave Plasma Atomic Emission Spectrometers (MP-AES)
- Dissolution apparatus

• BUCHI Products

Compliance Services

We delivering compliance service of instruments and process validation that includes Installation Qualification (IQ), Operational Qualification (OQ) and Performance Verification (PQ) for HPLC, GC, GC-MS, GC-MS/MS, LC-MS, LC-MS/MS, UV-Vis, and all other chromatographic, spectroscopic, sample preparation and extraction equipment's.

This services helps to ensure that your instruments comply with local, national & international regulatory standards and protocols.

Our services have been consistently rated #1 at the global level as we directly link and perform as per standard of #1 service provider at global level of **Multi-Vender** manufacturers.



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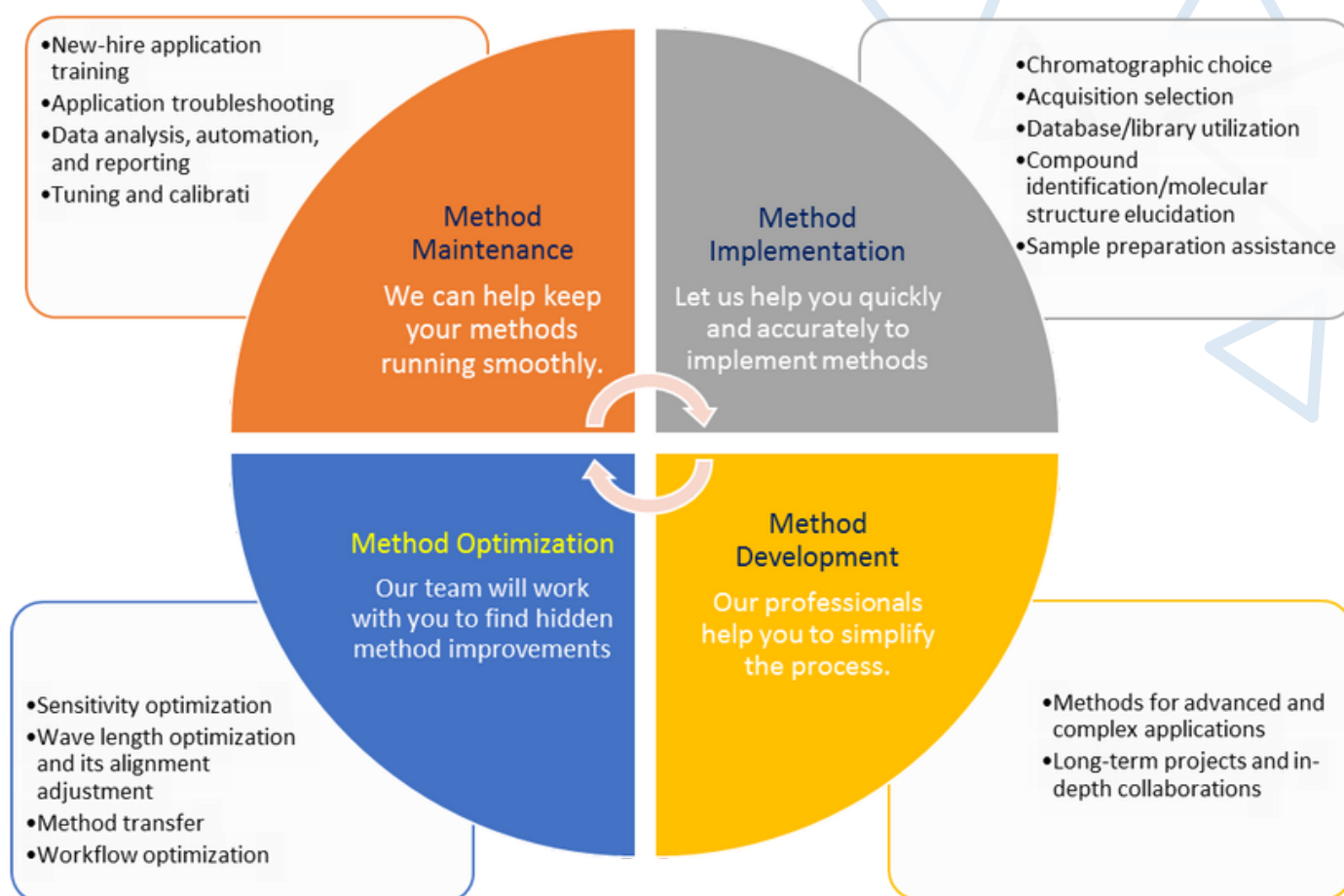


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Expert Insights based on Your Laboratory's Application Requirements



Operators not familiar with hardware or software? Need troubleshooting help?

Our professionals can enhance your team's application knowledge and keep your instrument method operational and functional to the intended use.

Establishing your method or adding new method capabilities?

We are committed to help you to optimize your analytical method, so you can get the results you need in the most efficient possible way.

Facing trouble putting a method into practice?

It is easy to resolve it. We will work with you to implement a practicable method based on application notes such as instrument demonstration, publication, kit, or analyzer.



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Limited method development experience?

Our expertise can research and develop a custom method suited to your laboratory's needs.

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Partner with JIJE to overcome application problems and reduce the time it takes to deploy the latest productivity and usability enhancements.

Our professional team of scientific and technical experts harness their deep knowledge of advanced equipment and laboratory best practices to address your application needs.

JIJE Technical Teams

We are a capable and competent company working with world class and famous equipment manufacturers (Agilent Technologies, BUCHI, Pasco, Metrohm & others). JIJE has shared and adapt plenty of experiences and qualified working systems from these international organizations. Therefore, training obtain from the manufacture to provide authorized technical service or support on specific instruments helps our professional teams are skilled, experienced and capable for technical service.

Our teams are working in our analytical and life science laboratory in vast application area. You get the method base application service from the right source of expertise in the field. Beside our staffs are well educated and graduated distinctly in PhD, MSc & BSc degree from recognized Universities of the country and abroad.

In addition to their competent technical skills, many of the expertise are specialized in analytical chemistry, food science and technology, microbiology, biotechnology, genetics, agriculture, industrial chemistry and other related fields.

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